



# Oregon Energy Assistance Program (OEAP)

## Program Factsheet

### Program Overview:

The Oregon Energy Assistance Program is a low-income electric bill payment assistance program for customers of Pacific Power and Portland General Electric. The purpose of this program is to effectively reduce service disconnections to those customers. Priority assistance shall be directed to customers who are in danger of having their electricity service disconnected.

### Eligibility Requirements:

Customers of Portland General Electric or Pacific Power are eligible if their household income is at or below

Income Guidelines for Oregon (Program Year 2013) Effective October 1, 2012		
Size of Family Unit	Annual Income 60% of Median	Monthly Income 60% of Median
1	\$22,138	\$1,844.87
2	\$28,950	\$2,412.53
3	\$35,762	\$2,980.18
4	\$42,574	\$3,547.83
5	\$49,386	\$4,115.49
6	\$56,198	\$4,683.14
7	\$57,475	\$4,789.58
8	\$58,752	\$4,896.01
9	\$60,029	\$5,002.45
10	\$61,307	\$5,108.88
11	\$62,584	\$5,215.32
12	\$63,861	\$5,321.75
Each Additional Member	\$1,298	\$108.17

A household may either own or rent to be eligible. However, the level of benefits provided to renters may be impacted by their rental agreements.

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### More information:

Phone: 1-800-453-5511 Option 2 or 1-503-986-2000

E-mail: EnergyAssistance@hcs.state.or.us



**Funding:**

Funding for OEAP comes from fees added to customers' utility bills. The rate is currently \$0.50 per meter for residential customers and not more than \$500.00 for commercial/industrial customers

**Delivery:**

OEAP is delivered throughout the state by community action agencies (CAA's). Individuals who cannot visit the CAA office in person can request alternative application methods including, but not limited to; phone, mail and/or home visits.

The State of Oregon encourages local agencies to design programs that best meet the needs of the individual community. Therefore, program policies and procedures may vary slightly between counties.

Contact information for each county: [Energy Assistance Referral by Oregon County](#)